In 1964, President Lyndon Johnson called for an end to poverty in the United States. Standing up for those who were “living on the outskirts of hope,” Johnson promised, “it will not be a short or easy struggle. No single weapon or strategy will suffice, but we shall not rest until that war is won. The richest nation on earth can afford to win it. We cannot afford to lose it.”

The sweeping legislation that followed—crafted in response to a national poverty rate of 19 percent—met with some success. But, today, the fight to end poverty continues. Phoenix Family is proud to be one of the thousands of agencies nationwide that are working on the front lines in the war on poverty. And we are making a difference.

I recently heard about a 87 year-old grandmother named Grace who had lived in one of our communities for the past ten years. She lived alone and was fiercely independent, but was beginning to struggle on her own. She came to us looking for help with a utility bill. Thanks to a generous donor, we were able to help Grace with utility expenses, while also connecting her with other services she needed—services that would keep a roof over her head, ensure she has enough to eat, and, perhaps most importantly, help her remain independent and continue living at home as long as possible.

And then there is Darren, a vivacious seventh grader who hid behind bluster and bravado the fact that he couldn’t read. Every day, he came to Phoenix Family’s HIKE program and would brag to everyone he could that he read just fine—even though his tests showed that he read at a second grade level. Matched with a volunteer Reading Coach, Darren began to work on his reading, following a lesson plan specifically tailored to his needs. It hasn’t been always easy, but it’s working. Nine months later, Darren is now reading at a fifth grade level—an increase of three grade levels.

The people we see every day each have a unique story. But they all have one thing in common: they have all been touched by poverty. “Empowering the poor” and addressing core issues around poverty are crucial. When someone comes to us in need of food, educational assistance, or emergency financial assistance, they often have no idea what to do next. Some are in crisis; nearly homeless, hungry and scared. Getting back on their feet isn’t even on the radar.

That’s where Phoenix Family comes in, with a focus on the big picture. A grandmother who is no longer able to drive may need rides to medical appointments to stay healthy and avoid a costly hospital stay. A woman who escaped domestic violence may need counseling or help finding a job. We know these steps are essential to a path out of poverty and the impact is far-reaching. Children who are homeless are four times more likely to drop out of school than children who have a stable home. So every time Phoenix Family is able to ensure that a family has a warm, safe, secure place to live, their odds of self-sufficiency increase.

We also know that every success story, every positive statistic in this annual report, every person who comes back to say thank you, is a direct result of your ongoing support. You are the reason we are able to make a difference in the community, and in people’s lives. And you are the reason we are optimistic the war on poverty can be won.

Thank you!

Kimber Myers Givner, Executive Director

MESSAGE FROM KIMBER
HOW
PHOENIX
FAMILY
HELPED
On any given day, Phoenix Family serves more than 6,000 youth, adults, seniors, and people with special needs. Because we bring a full-spectrum of supportive services and programs into the communities where they live, we can have a greatest impact in helping them to gain stability and exit poverty.

In addition to individual case management services, Phoenix Family’s programs and services fall into three main program areas: Financial Stability, Education, and Health & Wellness.

**FINANCIAL STABILITY**

2,028 adults received financial stability assistance to increase their personal and household stability.

94 adults received employment assistance through resume help, employment skills assistance, and employment case management.

375 families and seniors received rent or utility assistance to help them avoid eviction and stay in their homes. 72% of them ultimately achieved greater housing stability.

495 adults received debt reduction education and assistance.

95,809 pounds of food were distributed to 1,082 families and seniors through a Phoenix Family food pantry.

**EDUCATION**

396 children attended Phoenix Family’s Youth Development program, receiving 42,622 hours of programming.

Of the 299 children who attended Phoenix Family’s HIKE program, 23% of struggling readers moved from being at-risk to reading at level and 42% met or surpassed the national average student growth target.

1,028 adults participated in Phoenix Family’s education programs.

40 adults attended literacy classes, received college prep assistance or attended GED classes to increase their education level and/or to finish their certification requirements.

**BETTY, AGE 68**

Betty came to her Phoenix Family Service Coordinator knowing only that she needed help. She had undergone major surgery and needed help while she got better. As a widow with no family support, Betty wasn’t sure where to start. She left that day with an emergency bag of food and connections to programs and services that would help her remain independent while she was healing and getting her strength back.
119 seniors attended 320 computer classes, learning how to use a computer for their daily lives, including keeping in touch with long-distance friends and family, managing their finances, and tracking medical issues and prescriptions. 47% of them now use the computer at least twice a week.

458 adults and seniors attended community education programs. Topics included voting rights, women’s support groups, American citizenship, and health management.

40% of resident adults and seniors attended community engagement activities. These activities foster a sense of community and builds support networks within the housing community.

HEALTH AND WELLNESS

836 adults received wellness assessments and health checks throughout the year. Of those who attended, 38% were referred for additional health services.

875 adults and seniors received health checks in the community over the year, including blood pressure checks, audiology assessments, dental services and flu shots.

93% of seniors served participated in Phoenix Family’s Healthy Lifestyles programming, helping them to lead active and healthy lives and increasing their access to health services and information.

259 adults and seniors participated in fitness classes throughout the year.

910 children, adults and seniors received medical assessment and medical assistance services, connecting them with knowledge of health services and insurance and increasing their knowledge of personal health care and preventative care issues.

420 adults and seniors attended cooking and nutrition classes, learning new cooking skills and how to prepare healthy food on a low-budget.

458 adults and seniors participated in daily living skill seminars, which included help with communication, end of life planning, homemaker services, and managing finances.

TERRENCE, AGE 12

HIKE gives Phoenix Family youth a chance to catch up and a chance to succeed. For Terrence, this has been life-changing. Terrence’s mom enrolled him in HIKE this fall because he was not doing well in school. Terrence started the year with a third grade placement on his assessment – four grade levels behind. With the help of his Reading Coaches, he has made huge strides. At his mid-term evaluation, he had already increased two grade levels. He would tell you that things just started to click. His Reading Coach would tell you he’s worked hard and has found a love for the “Big Nate” book series and is devouring them. In October, he read 77 words per minute. Last month he was reading at 124 words per minute, and, most importantly, he enjoys reading now.
Our 2016 financial position continues to reflect investments in expanding programs and services to help children, adults, and seniors to gain stability and exit poverty. We also got better at doing things bigger and faster. As we start 2017, we start it with a renewed confidence in the strength of our model and vision for the future.
## CONSOLIDATED STATEMENT OF FINANCIAL POSITION

For the year ended June 30, 2016, with summarized comparative figures at June 30, 2014.

### July 30, 2016 and 2015

<table>
<thead>
<tr>
<th>Assets</th>
<th>Unrestricted</th>
<th>Temporarily Restricted</th>
<th>2016</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>Current Assets</td>
<td>996,778</td>
<td>275,628</td>
<td>1,272,406</td>
<td>1,283,269</td>
</tr>
<tr>
<td>Developer fee, receivable, less current</td>
<td>241,161</td>
<td>-</td>
<td>241,161</td>
<td>334,703</td>
</tr>
<tr>
<td>Unconditional promises to give, less current</td>
<td>15,153</td>
<td>26,615</td>
<td>41,768</td>
<td>126,636</td>
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<tr>
<td>Fixed Assets (net of accumulated depreciation)</td>
<td>25,654</td>
<td>-</td>
<td>25,654</td>
<td>43,611</td>
</tr>
<tr>
<td>Total Assets</td>
<td>1,278,746</td>
<td>302,243</td>
<td>1,580,989</td>
<td>1,788,219</td>
</tr>
<tr>
<td>Liabilities and Net Assets</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Liabilities:</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Accounts payable</td>
<td>30,964</td>
<td>-</td>
<td>30,964</td>
<td>31,670</td>
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<tr>
<td>Accrued expenses</td>
<td>131,809</td>
<td>-</td>
<td>131,809</td>
<td>106,549</td>
</tr>
<tr>
<td>Deferred revenue</td>
<td>348,620</td>
<td>-</td>
<td>348,620</td>
<td>403,687</td>
</tr>
<tr>
<td>Total Liabilities</td>
<td>511,393</td>
<td>-</td>
<td>511,393</td>
<td>541,906</td>
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<tr>
<td>Net Assets:</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Unrestricted</td>
<td>630,881</td>
<td>-</td>
<td>630,881</td>
<td>731,476</td>
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<tr>
<td>Designated</td>
<td>136,472</td>
<td>-</td>
<td>136,472</td>
<td>201,276</td>
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<tr>
<td>Temporarily Restricted</td>
<td>-</td>
<td>302,243</td>
<td>302,243</td>
<td>313,561</td>
</tr>
<tr>
<td>Total Net Assets</td>
<td>767,353</td>
<td>302,243</td>
<td>1,069,596</td>
<td>1,246,313</td>
</tr>
<tr>
<td>Total Liabilities and Net Assets</td>
<td>1,278,746</td>
<td>302,243</td>
<td>1,580,989</td>
<td>1,788,219</td>
</tr>
</tbody>
</table>
### CONSOLIDATED STATEMENT OF ACTIVITIES

For the year ended June 30, 2016, with summarized comparative figures at June 30, 2015.

July 30, 2016 and 2015

<table>
<thead>
<tr>
<th>Public Support and Revenue</th>
<th>Unrestricted</th>
<th>Temporarily Restricted</th>
<th>2016</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Public Support:</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Individuals and corporations</td>
<td>204,118</td>
<td>-</td>
<td>204,118</td>
<td>257,388</td>
</tr>
<tr>
<td>Foundations and other organizations</td>
<td>-</td>
<td>480,315</td>
<td>480,315</td>
<td>324,488</td>
</tr>
<tr>
<td>Net revenue from special events</td>
<td>93,113</td>
<td>-</td>
<td>93,113</td>
<td>128,898</td>
</tr>
<tr>
<td><strong>Revenue:</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Service revenue</td>
<td>1,389,658</td>
<td>-</td>
<td>1,389,658</td>
<td>1,354,584</td>
</tr>
<tr>
<td>Partnership management fees</td>
<td>88,454</td>
<td>-</td>
<td>127,450</td>
<td>82,900</td>
</tr>
<tr>
<td>Interest and other income</td>
<td>333</td>
<td>-</td>
<td>683</td>
<td>530</td>
</tr>
<tr>
<td>Net release of temporary restrictions</td>
<td>491,633</td>
<td>(491,633)</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td><strong>Total public support and revenue</strong></td>
<td><strong>2,306,305</strong></td>
<td><strong>(1,118)</strong></td>
<td><strong>2,294,987</strong></td>
<td><strong>2,148,788</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Expenses</th>
<th>2016</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>Program services</td>
<td>2,002,806</td>
<td>1,898,932</td>
</tr>
<tr>
<td>Management and general</td>
<td>331,785</td>
<td>281,395</td>
</tr>
<tr>
<td>Fundraising</td>
<td>137,113</td>
<td>157,777</td>
</tr>
<tr>
<td><strong>Total expenses</strong></td>
<td><strong>2,471,704</strong></td>
<td><strong>2,338,104</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Change in Net Assets</th>
<th>2015</th>
<th>2016</th>
</tr>
</thead>
<tbody>
<tr>
<td>(165,399)</td>
<td>(11,318)</td>
<td>(176,717)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Net Assets, Beginning of Year</th>
<th>2016</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>932,752</td>
<td>313,561</td>
<td>1,246,313</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Net Assets, End of Year</th>
<th>2016</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>767,353</td>
<td>302,243</td>
<td>1,069,596</td>
</tr>
</tbody>
</table>
## Contributing to the Future

### Donors

#### $250,000 & Up
- Department of Housing & Urban Development
- Missouri Housing Development Corporation

#### $100,000 to $249,999
- Parvin Estates
- Phoenix Family Ventures, Inc.

#### $50,000 to $99,999
- Greenway of Burlington Associates, LP
- Friendship Village
- John Calvin Manor
- John W. & Effie E. Speas Memorial Trust, Bank of America, Trustee
- Trent Green Family Foundation
- Victor E. Speas Foundation
- West Park Residence

#### $25,000 to $49,999
- AB Apartments Leasing, LP
- East Hills Village
- Gould Charitable Foundation
- Greater Kansas City Community Foundation
- Oak Grove Apartments
- Oakland Heights
- Olive Park Village
- Palestine Gardens North
- Parallel Senior Villas
- Red Bridge Place
- Sherman Family Foundation
- St. Joseph Place, Inc.
- St. Patrick’s Manor
- Swope Ridge

#### $15,000 to $24,999
- Tremont Place
- United Way of Greater Kansas City
- Vizcaya Apartments

#### $10,000 to $14,999
- Bank of the West
- Deanna & Greg Graves Family Foundation
- Edward G. & Kathryn E. Mader Foundation
- Jewish Heritage Foundation
- John Wright & Kathryn Welch
- Judge Cleveland F. Moulton Christmas Poor Fund Trust
- Kawahi Maluwai
- Rick & Pam Kahle
- Steinbeck Commons Apartments

#### $5,000 to $9,999
- 4Sight Construction
- Arvest Bank
- BicMedia, Inc
- Blue Cross Blue Shield of Kansas City
- Burns & McDonnell
- Cathedral Square Towers
- CBIZ/Mayer Hoffman McCann PC

#### $2,500 to $4,999
- Autumn House
- Harvest Productions
- Community Preservation Corporation
- Erica Dobreff & Terry Gratz
- Hallmark Corporate Foundation
- Humana
- KCP&L
- Landmark Towers
- Marlborough Manor
- MRE Capital
- Olde Oak Tree
- Operation Give-A-Bear

Columbia Square Town Homes
Dave Harris
Flo Harris Foundation
Grand Hotel
Granite Ridge Apartments
Lockton
Mark Garrett & Bob Wilcox
Mark Seely
Matt & Carrie Condon
Mike Darby
Navrat Family Charitable Foundation
Nowlin Hall
Pacific Pointe Apartments
Patricia & Paul Batchelder
RBC Wealth Management
Rivers Bend Apartments
The Yarco Companies
University Commons
Walton Family Foundation
William G. McGowan Charitable Fund
Pennie & Cliff Cohn
Ridgewood Hills
Rosemann & Associates
Ross Haynes
Skip & Catherine Wombolt
Sprint
The Eagle Point Companies
US Bank

$1,000 to $2,499
Aetna
All Climate Refrigeration
Briar Ridge Residence LP-120
Brittany Court
Centurions
Charles Lantz
Commerce Bancshares
Foundation
David & Tiffany Hellen
Delta Dental Of Kansas
Derek & Allison Sandstrom
Drew & Katie Komenda
Eagle Point Enterprises
Eagle Point Management, LLC
Emmanuel McCrainey
Greg & Deanna Graves
Homelessness Trust Funds
Advisory Council
Janine Tierstrip
Jeffi Jessee & Terry Allee
Jenny & Julian Bickford
Jim & Rita Cooper
Jonathan & Carrie Cohn
Kansas City Equity Fund LLC
Kissick Construction
Kountze Memorial, Inc. / Defreese Manor
Laura Burns
Lee’s Summit Titans
Licata’s Flowers
Matt & Lori Tritz
Medtrak Services LLC
Megan Toal
Nate & Lori Zehr
Newbury Development & Management
Newbury Management Company
Palestine Gardens
Perry & Brandi Scarborough
Peter & Allison Hendrixson
Peter Hendrixson
Principal Financial Group
Principal Funds Distributor, Inc
Ramie & Matt Orf
Sandy Cohn
Sarah & Seth Hobart
Seaboard Corporation
Seaboard Foods LLC
Somerset Development Company
Southport-Yarco
Stephanie Scott
Steve Dehnert & Laurel Groh
Steve Phillips & Amy McCarthy
Susanville Gardens
Thunderbird Apartments
Tracey Hopper
UMB Financial Corporation
United Healthcare
VML Foundation
Welch & Associates
Willa Jessee & Charles Lantz
Willis Towers Watson

$500 to $999
Amanda Jessee
Anne & Todd Weyler
Associated Property Analysts, Inc.
AuBurn Pharmacy LLC
Bank Midwest
Bill Maness
BKD Foundation
Chad Cillessen
Chris & Kelli Cooper
City Gym
Daniel & Jackie Sailler
Deke Clayborn
ECCO Select Corporation
Elizabeth & Anthony Monsees
Frank Ancona Honda
Gateway Community Development Fund
Glenn & Joanie Spiking
Greg & Dawn Mangan
Irv Belzer & Sue McCord Belzer
Jeanette & Kevin Prenger
Jeremiah & Jennifer Jessee-Lantz
Jessica & John Peryam
Karen Lesmeister
Kimber & Steve Givner
Kurt & Liz Aarons
Laura Gelinas
Liberty Mutual
Lynn & John Duncan
McCown Gordon Construction, LLC
Mile High United Way
Pathway Church
Patti & Matthew Sosa
Ramsey Barhorst, LLC
RubinBrown LLP
Shannon Van Dyne
Summer Group Inc
Susan Palmer
Syndeo
The Meyers Law Firm, LC
The Roasterie
Todd & Anne Weyler
Zoe Toal-Weaver
Zurich Giving Tree Program

$100 to $499

Angela Powers
Angela Wasson-Hunt & Stuart Hunt
Becky & Doug Mogle
Bill & Kiai Wilkinson
Bob & Carla Schock
Boone-Central Title Company
Brandon & Michelle McConnell
Bret & Andi Bonge
Calvin & Amy Girard
CBF Heartland
Charles Schaeffer
Columbia Appraisal Services, Inc.
Community United Methodist Church
Connie & Chet Mott
Consolidated Communications
Cory & Casey Wright
CUMC Global Market
Dan Pickert
Danny & Carla O'Neill
David & Joca Neice
David & Judy Claycomb
David & Sarah Duckwitz
David & Sherri Brown
Diane Bishop
Doug & Linda Loveridge
DST Systems, Inc.
Ed & Joann Hutchinson
Eileen Pervier
Elevate Energy
Ellen Wilcox
Eric Givner
Gretchen Adamson
Gus Meyer
Holly & Jason Perez
Holmeswood Baptist Church
I Forgot Shop
ISSCO, INC.
Jake & Katie Mooney
Jamie Spinello
Jane Boles
Jeff & Kimberly Shultz
Jeffrey & Kimberly Shultz
Jenni & Allen Helt
Jeremiah Jessee-Lantz
Jewish Community Foundation
Jill Chalfie
Jim Fight
Joe Ubalde
Kathryn Rhodes
Keith & Cari Steiniger
Kerry Gentry & Bill Hartnett
Kevin & Patti York
Kim & Ray Ansari
Kindra & John Jackel
Kristi & Tom Haskell
Kristin & Grant Riggins
Landmark Bank
Laura & Bryan McClanahan
Linda Gaikwad
Lisa & Chris Sivret
Louise Hedrick
Lynn & Jeff Anderson
Lynn Meissner
Mark & Amy Vlastic
Mary & Brian Nacrelli
Mary & Kevin Cobb
Maureen Dalton
Michael & Shannon Margherio
Michael Bodaken
Michael Dreiling
Michelle & Chris Asby
Michelle & Marin Martinovic
Mike & Sally Williams
National Leased Housing Association
NE Concord Street Marathon
Norm & Debbie Messner
Pete Cowdin & Deb Pettid
Peter Sloan
Randy & Beth Callstrom
Ray & Kimberly Ansari
Rhonda Carlson
Richard Sirna
Rick Wilcox
Rob McCutcheon
Robert & Bettina Groh
Robert Southard
Roger & Nancy Lewis
Sally Everhart
Scott & Jan Berghaus
Scott Dillabaugh
Scott Fitzgerald
Scott Straw
Sean & Kim Goodale
Shalea & Ryan Walter
Sharon Bennett
Shavon Brown
Stacee Cohn-Bright & Steve Bright
Stacy Purvis
Stephen & Catherine Weatherford
Susan & John Still
Tammy Gannaway
Taylor Hunt
Terry White
Trent & Julie Green
Tyler Higginbotham
Val Anderson
Victoria & Jason Divine
Walker-Loudermilk Co
William & Jennifer Sturges

$99 & Under

A. Hughes
Adam Pankratz
Adriana Dubbelde
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Clayborn & Associates, LLC

Mark Garrett
Smithfield

Sarah Osborne
GEHA

Matt Condon
Bardavon

David Houchen
Baker University

Mark Seely
Beyond HR Solutions

Erica Dobreff
Kansas City Equity Fund

Rick Kahle, Chair
Community Volunteer

John Wright
Beyond HR Solutions

Ken Eidson
RBC Wealth Management

Ramie Orf
Bank of the West

PHOENIX FAMILY OFFICES

Administrative Offices
Kansas City, MO

Northwinds Apartments
Ferguson, MO

Autumn House
Maryville, MO

Nowlin Hall
Kansas City, MO

Bainbridge Apartments
Kansas City, MO

Oak Grove Manor
Oak Grove, MO

Brittany Court
Gardner, KS

Oakland Heights
Kansas City, MO

Cathedral Square Towers
Kansas City, MO

Olde Oak Tree Apartments
Independence, MO

Claudell Homes I & II
Columbia, MO

Olive Park Village
Kansas City, MO

Columbia Square Townhomes
Columbia, MO

Palestine Gardens
Kansas City, MO

Columbus Park Plaza
Kansas City, MO

Palestine Gardens North
Kansas City, MO

Curls Manor
Kansas City, MO

Parallel Senior Villas
Kansas City, KS

East Hills Village
Kansas City, MO

Parvin Estates
Kansas City, MO

Elsie Mason Manor
Des Moines, IA

Red Bridge Place
Kansas City, MO

Friendship Village
Kansas City, MO

Ridgewood Hills
Harrisonville, MO

Georgian Court
Kansas City, MO

St. Joseph’s Place
Kansas City, MO

John Calvin Manor
Lee’s Summit, MO

St. Patrick’s Manor
Cameron, MO

Landmark Towers
Liberty, MO

Swope Ridge Gardens
Kansas City, MO

Liguitti Towers
Des Moines, IA

Thunderbird Apartments
Harrisonville, MO

Linda Vista
Kansas City, MO

Tremont Place
Kansas City, MO

Marlborough Manor
Kansas City, MO

University Commons
University City, MO