



PHOENIX FAMILY

ANNUAL REPORT 2016





MESSAGE FROM KIMBER



In 1964, President Lyndon Johnson called for an end to poverty in the United States. Standing up for those who were “living on the outskirts of hope,” Johnson promised, “it will not be a short or easy struggle. No single weapon or strategy will suffice, but we shall not rest until that war is won. The richest nation on earth can afford

to win it. We cannot afford to lose it.”

The sweeping legislation that followed—crafted in response to a national poverty rate of 19 percent—met with some success. But, today, the fight to end poverty continues. Phoenix Family is proud to be one of the thousands of agencies nationwide that are working on the front lines in the war on poverty. And we are making a difference.

I recently heard about a 87 year-old grandmother named Grace who had lived in one of our communities for the past ten years. She lived alone and was fiercely independent, but was beginning to struggle on her own. She came to us looking for help with a utility bill. Thanks to a generous donor, we were able to help Grace with utility expenses, while also connecting her with other services she needed—services that would keep a roof over her head, ensure she has enough to eat, and, perhaps most importantly, help her remain independent and continue living at home as long as possible.

And then there is Darren, a vivacious seventh grader who hid behind bluster and bravado the fact that he couldn't read. Every day, he came to Phoenix Family's HIKE program and would brag to everyone he could that he read just fine—even though his tests showed that he read at a second grade level. Matched with a volunteer Reading Coach, Darren began to work on his reading, following a lesson plan specifically tailored to

his needs. It hasn't been always easy, but it's working. Nine months later, Darren is now reading at a fifth grade level—an increase of three grade levels.

The people we see every day each have a unique story. But they all have one thing in common: they have all been touched by poverty. “Empowering the poor” and addressing core issues around poverty are crucial. When someone comes to us in need of food, educational assistance, or emergency financial assistance, they often have no idea what to do next. Some are in crisis; nearly homeless, hungry and scared. Getting back on their feet isn't even on the radar.

That's where Phoenix Family comes in, with a focus on the big picture. A grandmother who is no longer able to drive may need rides to medical appointments to stay healthy and avoid a costly hospital stay. A woman who escaped domestic violence may need counseling or help finding a job. We know these steps are essential to a path out of poverty and the impact is far-reaching. Children who are homeless are four times more likely to drop out of school than children who have a stable home. So every time Phoenix Family is able to ensure that a family has a warm, safe, secure place to live, their odds of self-sufficiency increase.

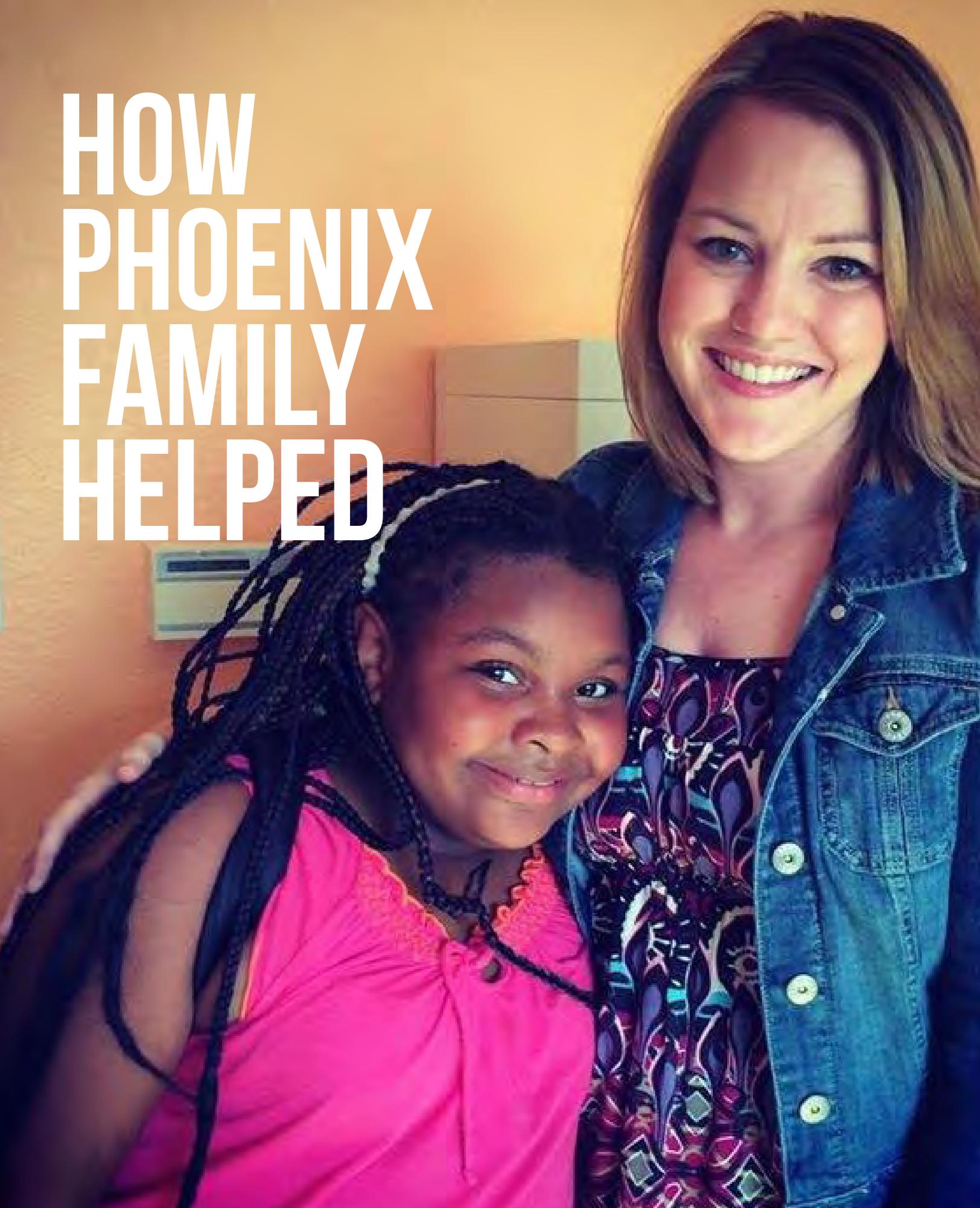
We also know that every success story, every positive statistic in this annual report, every person who comes back to say thank you, is a direct result of your ongoing support. You are the reason we are able to make a difference in the community, and in people's lives. And you are the reason we are optimistic the war on poverty can be won.

Thank you!

Kimber Myers Givner, Executive Director



HOW PHOENIX FAMILY HELPED



On any given day, Phoenix Family serves more than 6,000 youth, adults, seniors, and people with special needs. Because we bring a full-spectrum of supportive services and programs into the communities where they live, we can have a greatest impact in helping them to gain stability and exit poverty.

In addition to individual case management services, Phoenix Family's programs and services fall into three main program areas: Financial Stability, Education, and Health & Wellness.

FINANCIAL STABILITY

2,028 adults received financial stability assistance to increase their personal and household stability.

94 adults received employment assistance through resume help, employment skills assistance, and employment case management.

375 families and seniors received rent or utility assistance to help them avoid eviction and stay in their homes. 72% of them ultimately achieved greater housing stability.

495 adults received debt reduction education and assistance.

95,809 pounds of food were distributed to 1,082 families and seniors through a Phoenix Family food pantry.

EDUCATION

396 children attended Phoenix Family's Youth Development program, receiving 42,622 hours of programming.

Of the 299 children who attended Phoenix Family's HIKE program, 23% of struggling readers moved from being at-risk to reading at level and 42% met or surpassed the

national average student growth target.

1,028 adults participated in Phoenix Family's education programs.

40 adults attended literacy classes, received college prep assistance or attended GED classes to increase their education level and/or to finish their certification requirements.



BETTY, AGE 68

Betty came to her Phoenix Family Service Coordinator knowing only that she needed help. She had undergone major surgery and needed help while she got better. As a widow with no family support, Betty wasn't sure where to start. She left that day with an emergency bag of food and connections to programs and services that would help her remain independent while she was healing and getting her strength back.

119 seniors attended **320** computer classes, learning how to use a computer for their daily lives, including keeping in touch with long-distance friends and family, managing their finances, and tracking medical issues and prescriptions. **47%** of them now use the computer at least twice a week.

458 adults and seniors attended community education programs. Topics included voting rights, women's support groups, American citizenship, and health management.

40% of resident adults and seniors attended community engagement activities. These activities foster a sense of community and builds support networks within the housing community.

HEALTH AND WELLNESS

836 adults received wellness assessments and health checks throughout the year. Of those who attended, **38%** were referred for additional health services.

875 adults and seniors received health checks in the community over the year, including blood pressure checks, audiology assessments, dental services and flu shots.

93% of seniors served participated in Phoenix Family's Healthy Lifestyles programming, helping them to lead active and healthy lives and increasing their access to health services and information.

259 adults and seniors participated in fitness classes throughout the year.

910 children, adults and seniors received medical assessment and medical assistance services, connecting them with knowledge of health services and insurance and increasing their knowledge of personal health care and preventative care issues

420 adults and seniors attended cooking and nutrition classes, learning new cooking skills

and how to prepare healthy food on a low-budget.

458 adults and seniors participated in daily living skill seminars, which included help with communication, end of life planning, homemaker services, and managing finances.

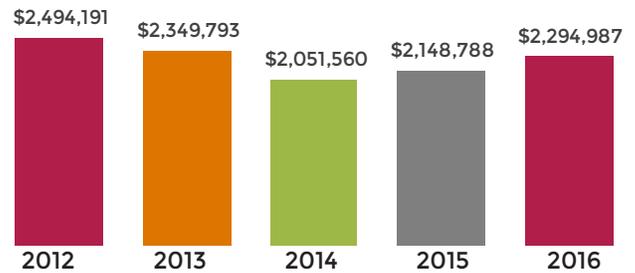


TERRENCE, AGE 12

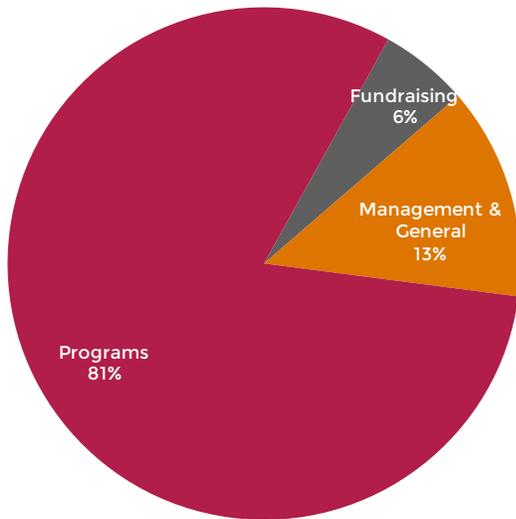
HIKE gives Phoenix Family youth a chance to catch up and a chance to succeed. For Terrence, this has been life-changing. Terrence's mom enrolled him in HIKE this fall because he was not doing well in school. Terrence started the year with a third grade placement on his assessment - four grade levels behind. With the help of his Reading Coaches, he has made huge strides. At his mid-term evaluation, he had already increased two grade levels. He would tell that you that things just started to click. His Reading Coach would tell that you he's worked hard and has found a love for the "Big Nate" book series and is devouring them. In October, he read 77 words per minute. Last month he was reading at 124 words per minute, and, most importantly, he enjoys reading now.

FINANCIAL RECAP: 2016

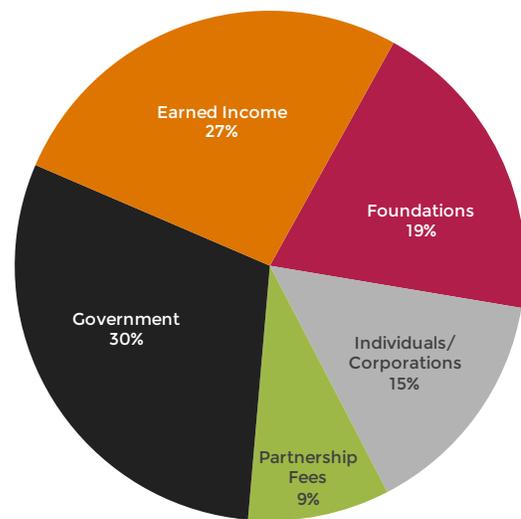
Our 2016 financial position continues to reflect investments in expanding programs and services to help children, adults, and seniors to gain stability and exit poverty. We also got better at doing things bigger and faster. As we start 2017, we start it with a renewed confidence in the strength of our model and vision for the future.



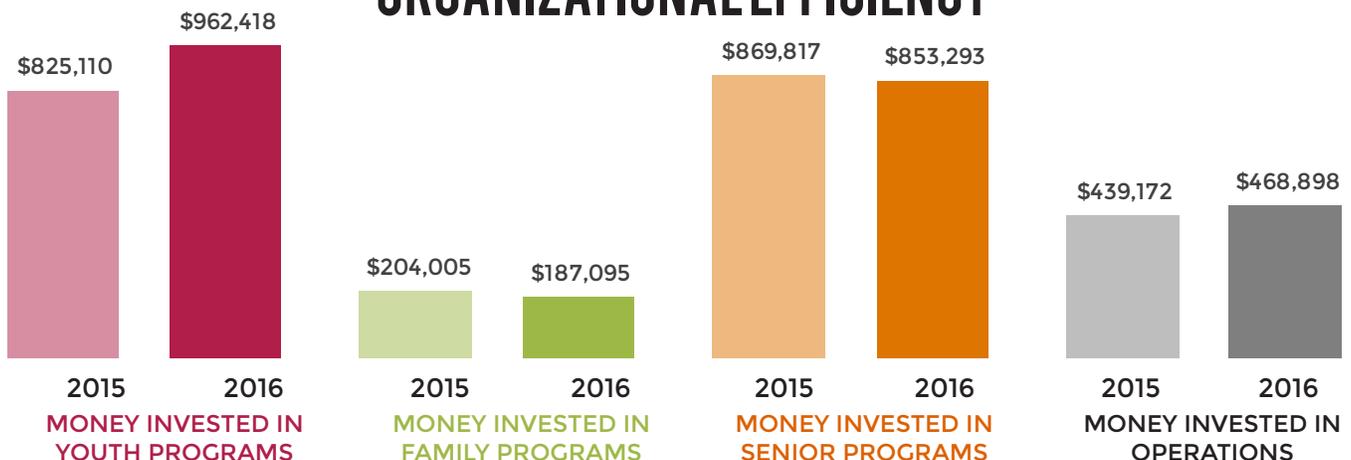
ORGANIZATIONAL EFFICIENCY



ORGANIZATIONAL SUPPORT



ORGANIZATIONAL EFFICIENCY



CONSOLIDATED STATEMENT OF FINANCIAL POSITION

For the year ended June 30, 2016, with summarized comparative figures at June 30, 2014.

July 30, 2016 and 2015

Assets	Unrestricted	Temporarily Restricted	2016	2015
Current Assets	996,778	275,628	1,272,406	1,283,269
Developer fee, receivable, less current portion	241,161	-	241,161	334,703
Unconditional promises to give, less current	15,153	26,615	41,768	126,636
Fixed Assets (net of accumulated depreciation)	25,654	-	25,654	43,611
Total Assets	1,278,746	302,243	1,580,989	1,788,219
Liabilities and Net Assets				
Liabilities:				
Accounts payable	30,964	-	30,964	31,670
Accrued expenses	131,809	-	131,809	106,549
Deferred revenue	348,620	-	348,620	403,687
Total Liabilities	511,393	-	511,393	541,906
Net Assets:				
Unrestricted	630,881	-	630,881	731,476
Designated	136,472	-	136,472	201,276
Temporarily Restricted	-	302,243	302,243	313,561
Total Net Assets	767,353	302,243	1,069,596	1,246,313
Total Liabilities and Net Assets	1,278,746	302,243	1,580,989	1,788,219

CONSOLIDATED STATEMENT OF ACTIVITIES

For the year ended June 30, 2016, with summarized comparative figures at June 30, 2015.

July 30, 2016 and 2015

	Unrestricted	Temporarily Restricted	2016	2015
Public Support and Revenue				
Public Support:	-	-	-	-
Individuals and corporations	204,118	-	204,118	257,388
Foundations and other organizations	-	480,315	480,315	324,488
Net revenue from special events	93,113	-	93,113	128,898
Revenue:	-	-	-	-
Service revenue	1,389,658	-	1,389,658	1,354,584
Partnership management fees	88,454	-	127,450	82,900
Interest and other income	333	-	683	530
Net release of temporary restrictions	491,633	(491,633)	-	-
Total public support and revenue	2,306,305	(11,318)	2,294,987	2,148,788
Expenses				
Program services	2,002,806	-	2,002,806	1,898,932
Management and general	331,785	-	331,785	281,395
Fundraising	137,113	-	137,113	157,777
Total expenses	2,471,704	-	2,471,704	2,338,104
Change in Net Assets	(165,399)	(11,318)	(176,717)	(189,316)
Net Assets, Beginning of Year	932,752	313,561	1,246,313	1,435,629
Net Assets, End of Year	767,353	302,243	1,069,596	1,246,313

CONTRIBUTING TO THE FUTURE

DONORS

\$250,000 & Up

Department of Housing & Urban Development
Missouri Housing Development Corporation

\$100,000 to \$249,999

Parvin Estates
Phoenix Family Ventures, Inc.

\$50,000 to \$99,999

Greenway of Burlington Associates, LP
Friendship Village
John Calvin Manor
John W. & Effie E. Speas Memorial Trust, Bank of America, Trustee
Trent Green Family Foundation
Victor E. Speas Foundation
West Park Residence

\$25,000 to \$49,999

AB Apartments Leasing, LP
East Hills Village
Gould Charitable Foundation
Greater Kansas City Community Foundation
Oak Grove Apartments
Oakland Heights
Olive Park Village
Palestine Gardens North
Parallel Senior Villas
Red Bridge Place
Sherman Family Foundation
St. Joseph Place, Inc.
St. Patrick's Manor
Swope Ridge

Tremont Place
United Way of Greater Kansas City
Vizcaya Apartments

\$15,000 to \$24,999

American Reinvestment Company
Condon Family Foundation
George H. Nettleton Foundation
Ken & Wanda Eidson
Smithfield
W.J. Brace Charitable Trust

\$10,000 to \$14,999

Bank of the West
Deanna & Greg Graves Family Foundation
Edward G. & Kathryn E. Mader Foundation
Jewish Heritage Foundation
John Wright & Kathryn Welch
Judge Cleveland F. Moulton Christmas Poor Fund Trust
Kawahi Maluwai
Rick & Pam Kahle
Steinbeck Commons Apartments

\$5,000 to \$9,999

4Sight Construction
Arvest Bank
BicMedia, Inc
Blue Cross Blue Shield of Kansas City
Burns & McDonnell
Cathedral Square Towers
CBIZ/Mayer Hoffman McCann PC

Columbia Square Town Homes
Dave Harris
Flo Harris Foundation
Grand Hotel
Granite Ridge Apartments
Lockton
Mark Garrett & Bob Wilcox
Mark Seely
Matt & Carrie Condon
Mike Darby
Navrat Family Charitable Foundation
Nowlin Hall
Pacific Pointe Apartments
Patricia & Paul Batchelder
RBC Wealth Management
Rivers Bend Apartments
The Yarco Companies
University Commons
Walton Family Foundation
William G. McGowan Charitable Fund

\$2,500 to \$4,999

Autumn House
Harvest Productions
Community Preservation Corporation
Erica Dobreff & Terry Gratz
Hallmark Corporate Foundation
Humana
KCP&L
Landmark Towers
Marlborough Manor
MRE Capital
Olde Oak Tree
Operation Give-A-Bear

Pennie & Cliff Cohn
Ridgewood Hills
Rosemann & Associates
Ross Haynes
Skip & Catherine Wombolt
Sprint
The Eagle Point Companies
US Bank

\$1,000 to \$2,499

Aetna
All Climate Refrigeration
Briar Ridge Residence LP-120
Brittany Court
Centurions
Charles Lantz
Commerce Bancshares
Foundation
David & Tiffany Hellen
Delta Dental Of Kansas
Derek & Allison Sandstrom
Drew & Katie Komenda
Eagle Point Enterprises
Eagle Point Management, LLC
Emmanuel McCrainey
Greg & Deanna Graves
Homelessness Trust Funds
Advisory Council
Janine Tierstrip
Jeffi Jessee & Terry Allee
Jenny & Julian Bickford
Jim & Rita Cooper
Jonathan & Carrie Cohn
Kansas City Equity Fund LLC
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Defreeze Manor
Laura Burns
Lee's Summit Titans
Licata's Flowers
Matt & Lori Tritz

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Principal Funds Distributor, Inc
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Seaboard Foods LLC
Somerset Development
Company
Southport-Yarco
Stephanie Scott
Steve Dehnert & Laurel Groh
Steve Phillips & Amy McCarthy
Susanville Gardens
Thunderbird Apartments
Tracey Hopper
UMB Financial Corporation
United Healthcare
VML Foundation
Welch & Associates
Willa Jessee & Charles Lantz
Willis Towers Watson

\$500 to \$999

Amanda Jessee
Anne & Todd Weyler
Associated Property Analysts,
Inc.
AuBurn Pharmacy LLC
Bank Midwest

Bill Maness
BKD Foundation
Chad Cillesen
Chris & Kelli Cooper
City Gym
Daniel & Jackie Sailer
Deke Clayborn
ECCO Select Corporation
Elizabeth & Anthony Monsees
Frank Ancona Honda
Gateway Community
Development Fund
Glenn & Joanie Spiking
Greg & Dawn Mangan
Irv Belzer & Sue McCord Belzer
Jeanette & Kevin Prenger
Jerehmiah & Jennifer Jessee-
Lantz
Jessica & John Peryam
Karen Lesmeister
Kimber & Steve Givner
Kurt & Liz Aarons
Laura Gelinias
Liberty Mutual
Lynn & John Duncan
McCown Gordon Construction,
LLC
Mile High United Way
Pathway Church
Patti & Matthew Sosa
Ramsey Barhorst, LLC
RubinBrown LLP
Shannon Van Dyne
Sumner Group Inc
Susan Palmer
Syndeo
The Meyers Law Firm, LC
The Roasterie
Todd & Anne Weyler
Zoe Toal-Weaver

Zurich Giving Tree Program

\$100 to \$499

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Angela Wasson-Hunt & Stuart Hunt
Becky & Doug Mogle
Bill & Kiai Wilkinson
Bob & Carla Schock
Boone-Central Title Company
Brandon & Michelle McConnell
Bret & Andi Bonge
Calvin & Amy Girard
CBF Heartland
Charles Schaeffer
Columbia Appraisal Services, Inc.
Community United Methodist Church
Connie & Chet Mott
Consolidated Communications
Cory & Casey Wright
CUMC Global Market
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David & Sarah Duckwitz
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Jamie Spinello
Jane Boles
Jeff & Kimberly Shultz
Jeffrey & Kimberly Shultz
Jenni & Allen Helt
Jerehiah Jessee-Lantz
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Joe Ubalde
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Lynn Meissner
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Mary & Kevin Cobb
Maureen Dalton
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Michael Bodaken
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National Leased Housing Association
NE Concord Street Marathon

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Randy & Beth Callstrom
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Stacy Purvis
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Susan & John Still
Tammy Gannaway
Taylor Hunt
Terry White
Trent & Julie Green
Tyler Higginbotham
Val Anderson
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Walker-Loudermilk Co
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Adam Pankratz
Adriana Dubbelde

Alicia Sullivan
Amanda Mavel
Amanda Vescovo
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Annie Simmons
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Ardyce & Craig Nordeen
Art To Go
Ashley McDonald
Audrey Spieler
Barb & Bill Patterson
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Brent Witten
Brianna Bever
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Chad Iseman
Charles Podrebarac
Chelan David
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Emily Johnson

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Hazel & Bill Ford
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Heather & Eric Deluca
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Michael Rodriguez
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Rachel Merlo
Rebecca Sterling
Ron Hupp
Ryan Myers
Sam De Jong
Savory Addictions LLC
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Seth Lindsey
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Stephanie Babcock
Steven Miller
Susan Guest
Susan Murphy
Tammy Smith
Tara Tonsor
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Wood & Salt LLC

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Beyond HR Solutions

PHOENIX FAMILY OFFICES

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Kansas City, MO

Autumn House
Maryville, MO

Bainbridge Apartments
Kansas City, MO

Brittany Court
Gardner, KS

Cathedral Square Towers
Kansas City, MO

Claudell Homes I & II
Columbia, MO

Columbia Square Townhomes
Columbia, MO

Columbus Park Plaza
Kansas City, MO

Curls Manor
Kansas City, MO

East Hills Village
Kansas City, MO

Elsie Mason Manor
Des Moines, IA

Friendship Village
Kansas City, MO

Georgian Court
Kansas City, MO

John Calvin Manor
Lee’s Summit, MO

Landmark Towers
Liberty, MO

Liguitti Towers
Des Moines, IA

Linda Vista
Kansas City, MO

Marlborough Manor
Kansas City, MO

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Oak Grove, MO

Oakland Heights
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Independence, MO

Olive Park Village
Kansas City, MO

Palestine Gardens
Kansas City, MO

Palestine Gardens North
Kansas City, MO

Parallel Senior Villas
Kansas City, KS

Parvin Estates
Kansas City, MO

Red Bridge Place
Kansas City, MO

Ridgewood Hills
Harrisonville, MO

St. Joseph’s Place
Kansas City, MO

St. Patrick’s Manor
Cameron, MO

Swope Ridge Gardens
Kansas City, MO

Thunderbird Apartments
Harrisonville, MO

Tremont Place
Kansas City, MO

University Commons
University City, MO



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Kansas City, MO 64108

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